

# Housing





## Housing

Calvin C. Goode Building  
251 W Washington St., 4th floor  
Phoenix AZ 85003  
602-262-6794

[phoenix.gov/HOUSING/index.html](http://phoenix.gov/HOUSING/index.html)

### Our Mission

The Housing Department's mission is to provide and promote diversified environments for low-income families, seniors and persons with disabilities by operating and leasing assisted and affordable housing.

### Affordable Rental Properties

Provides apartment rentals with excellent amenities to eligible families and individuals at below-market rents. For information, call 602-262-6794.

### Conventional Housing

Designed to assist low-income individuals and families. For information, call 602-262-6794.

### Section 8

Families and seniors are assisted with renting apartments, townhouses, condominiums, or houses owned and managed by private landlords. For information, call 602-534-2142.

### Senior Housing

Provides homes for seniors and people with disabilities. For information, call 602-534-2142.

### Scattered Sites Home Ownership

This program rents single-family homes to families who are eligible and are willing to work toward home-ownership. For information, call 602-261-8035.

## Housing Programs

### Economic Initiatives Program - 830 E. Jefferson St., Second Floor

This program assists residents in public housing with personal and technical skills needed to obtain gainful employment and move out of public housing. For information, call 602-261-8946.

### Family Self-Sufficiency Program - 830 E. Jefferson St., Second Floor

This program provides tenants in Section 8, Conventional and Scattered Site Housing with supportive services to help them become independent from welfare assistance. For information, call 602-534-7679.

**Home Investment Partnership Program (HOME)**

251 W. Washington St., Fourth Floor

Federal HOME funds are used by the city and other agencies to increase the availability of affordable housing for lower income renters and homeowners. For information, call 602-261-8954.

**Hope VI** *(see page 40)***Nonprofit Assistance** - 251 W. Washington St., Fourth Floor

This program provides assistance to nonprofit organizations that provide low- and moderate-income housing as well as improve neighborhoods for families and individuals. For information, call 602-261-8954.

**Fair Housing**

City and federal fair housing laws require that all people have an equal opportunity, free of discrimination, to buy, rent or live in housing of their choice.

For information on fair housing or to file a housing discrimination complaint, call the Equal Opportunity Department at 602-262-7486. If this is strictly a landlord/tenant dispute, call the Neighborhood Services Department at 602-262-7210.

**Help With Buying a Home**

The Housing Department coordinates a number of programs to assist families in becoming first time home owners, including:

- **First-time HOMEbuyers Program** – provides 4 percent interest rate financing and down payment and closing cost assistance to buyers earning below 60 percent of median income. Financing is only available for existing Phoenix housing that needs a minimum of \$5,000 in repairs. For information on funding availability and program guidelines, call Community Housing Resources of Arizona, Inc. at 602-631-9780.
- **Home In 5** - A mortgage assistance program for first-time home buyers. For more information, call 602-262-6602.
- **Home Ownership Assistance Program** – provides funding to nonprofit organizations for use in financing down payment and closing cost assistance programs for first-time home buyers earning less than 80 percent of median income. The funding is limited for use in assisting home purchases made in Phoenix. For information, nonprofit organizations should call 602-261-8954.
- **Infill Housing Program-** Business Customer Service Center, 200 W. Washington St., First Floor. This Program provides various waivers for the construction of new single-family, owner occupied housing on vacant lots that meet program boundary, criteria and development standards. For information call 602-534-2000.

- **Single-Family Mortgage Credit Certificate Program** – provides tax credits, down payment and closing cost financing for low- and moderate-income home buyers. Buyers may not have owned a home for three years before the purchase of the new home. The home must be purchased in Phoenix. For information on funding availability and program requirements, call Community Housing Resources of Arizona, Inc. at 602-631-9780.
- **Single-Family Mortgage Revenue Bond Program** – offers below-market interest rate loans for low- and moderate-income home buyers. Buyers may not have owned a home for three years before the purchase of the new home. Generally, the home must be purchased in Phoenix, but occasionally, the program is expanded to include other parts of Maricopa County. For information on funding availability and program requirements, call the Housing Department at 602-262-6602.

**Home Improvement Loan Program** (see page 117)

**Housing Rehabilitation Program** (see page 116)

### **Landlord/Tenant Counseling & Training**

The Neighborhood Services Department is a HUD approved counseling agency. The Neighborhood Services Housing Counselors provide one on one landlord/tenant counseling to city of Phoenix residents.

The counselors also provide landlord/tenant training workshops and work closely with the Police Department's Crime-Free Multi-Housing Program.

Workshop topics include:

- Landlord/tenant regulations
- Property maintenance ordinance
- The Phoenix Crime Free Multi-Housing Program
- Fair Housing and Lead Hazard Control Program

For information or to register for a landlord and tenant training workshop, call 602-495-0873.